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Electronic Source Company

Your Feedback is Critical!

Please forward your comments and suggestions to sales@electronic-source.com or print this form and fax to (818) 988-7841.

What kind of comment would you like to send (Circle One)?

Complaint

Praise

Suggestion

What aspect of our service matters to you most? (1 = Highest, 4 = Lowest)

Quality (Meets IPC-A-610C soldering criteria)	1	2	3	4
Delivery (Meets agreed upon shipping commitments)	1	2	3	4
Responsiveness (Responds to customer's requests)	1	2	3	4
Communication (Informs customer of all issues)	1	2	3	4

How do we rank in each of these categories? (1 = Lowest, 5 = Highest)

Quality (Meets IPC-A-610C soldering criteria)	1	2	3	4	5
Delivery (Meets agreed upon shipping commitments)	1	2	3	4	5
Responsiveness (Responds to customer's requests)	1	2	3	4	5
Communication (Informs customer of all issues)	1	2	3	4	5
Overall Satisfaction Rating	1	2	3	4	5

Feedback/Comments/Suggestions:

What can we do better?

Are there other services that you would like us to provide?

Please tell us how to get in touch with you:

Name:
Title:
Company:
Address:
Telephone:
Fax: